Kapamo Tourist Conversational Interface

The new way to give information to guests and tourists

WHAT IS IT

A "virtual host" that provides information to guests by chatting on mobile devices or on smart speakers. The "virtual host" can provide both "area" and "local" information. Area information is related to the town, natural or cultural points of interest, tourist routes, social events, history etc.. Local information refers to host-specific details: where to find a good restaurant, breakfast time, wifi password, how to operate a domestic appliance or where to find objects in the apartment (blankets, mosquito killers, light bulbs, plugs etc.).



PROBLEM SOLVED

The "virtual host" gives information to your guests and tourists in the simplest way: conversation. Guests can ask for what they need to know by voice or by text, with neither app downloads nor installations and with no cumbersome browsing through searching menus or documents.

No problem for the guest who has to find things, operate appliances or devices or obtain information about the territory; **and no problem for the host** too who will no longer be bothered with frequent and silly questions.

TARGET

The main target of Kapamo Tourist Conversational Interface is a set of small or medium hosts (apartments, b&b, small hotels) in a homogeneous tourist area.

A simpler version can be used by single small or medium hotels, apartments or tourist information offices.

TECHNOLOGY



Panloquacity, Kapamo's proprietary software, creates voice and text chatbot easily and without coding. Kapamo's team of authors is available to help you in the creation and maintenance of your Tourist Conversational Interface.

With Panloquacity your "virtual host" can conversate on the web, facebook, mobile chats and smart speakers like Google Home and Alexa.

REGISTER, WITH NO COMMITMENT, TO GET A 20% DISCOUNT!



Kapamo focuses on conversational user interface (CUI) i.e. chatbot and "voice first" interfaces. The team at Kapamo has designed and developed CUI for Telecom Italia, EXPO2015, Lactalis Italia, bTicino-Legrand and other companies. Kapamo is a startup company based in Trieste (Italy): <u>www.kapamo.org</u>.

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